

***Updated July 15th 2022***

Beginning on Wednesday the 15th June 2022, persons traveling to the BVI, regardless of vaccination status, will no longer need to register for entry clearance on the BVI GateWay Travel Portal, and will not be required to show proof of travel insurance.

Day-Trippers - meaning travellers who have been away from the Territory for less than 24 hours, or persons remaining in the Territory for less than 24 hours - will no longer need to present a Covid-19 test result upon arrival.

**All other travellers** over the age of 5, regardless of vaccination status, will have the following entry requirements:

- Must present a negative rapid antigen test, or rt-PCR test, taken up to 48 hours before entry.
- Alternatively, a person may present a document issued by a licensed medical professional certifying Covid-19 recover within 90 days prior to arrival, in place of a negative test.

In addition, wearing of face masks or face coverings, whether indoors or outdoors, will no longer be required. Mandatory isolation of cases, quarantine of case contacts and contact tracing will be terminated.

**All the latest BVI Travel protocols can be viewed at [bvi.gov.vg/travel-protocols](https://bvi.gov.vg/travel-protocols), including information about arrival and Covid-testing fees, required travel documentation and quarantine protocol.**

## **PRE-DEPARTURE COVID-19 TESTING IN THE BRITISH VIRGIN ISLANDS**

**UPDATE December 7th, 2021**The British Virgin Islands' entry testing protocols involve an RT-PCR test within 5 days of travel to the Territory (Day 0) and a Rapid Test upon arrival for all travellers.

The British Virgin Islands Health Services Authority (BVIHSA) is the authority responsible for COVID-19 testing in the British Virgin Islands. They conduct RT-PCR Tests. If pre-travel testing is required by the country to which guests are travelling to from the BVI, the BVIHSA recommends emailing a request for an appointment to [covidrrt@outlook.com](mailto:covidrrt@outlook.com) at least a week in advance of the appointment date required. Guests should inform health service personnel of their departure date and the destination country and please note that every country has different requirements for testing prior to entry (e.g., the United States is 72 hrs). Please note this is your responsibility to ensure you meet your country's protocols.

Guests can ask their front desk or concierge for assistance in arranging for pre-departure testing. To make an appointment directly with BVI Health Services Authority, call the COVID Medical Hotline shown below. While a few private medical clinics also offer PCR Testing (see our front desk for more details), all samples collected are sent to the laboratory at the Dr. D. Orlando Smith Hospital and test results are normally available within 24 hours. However, additional time should be allowed for tests not done on Tortola.

The following are the COVID-19 testing sites in the Territory:

Virgin Gorda (Valley)

Nurse Iris O'Neal Clinic

[284-852-7700](tel:284-852-7700)

8:30 am to 12:30 pm Jost Van Dyke (Great Harbour)

Jost Van Dyke Clinic

[284-346-1709](tel:284-346-1709)

9:00 am to 12:00 pm Tortola (Road Town)

Dr. D. Orlando Smith Hospital (Tent Outside Emergency Entrance on 3rd Floor)

[284-852-7650](tel:284-852-7650)

11:30 am until last appointment. Currently testing is not carried out on Anegada but there are arrangements being made for this to happen including setting up of site and additional staffing.

The BVIHSA has recently launched its Medical Concierge Service for COVID-19 Testing which provides:

- Onsite testing at resort, villa, charter boat or private residence
- Testing conducted by experienced Public Health Physicians
- Concierge customer service with dedicated phone/email contact with BVIHSA
- Results are emailed directly to clients
- 24-hour turnaround
- Specialist on-call services for COVID-19 related Telemedicine

For reservations to arrange concierge service: email [medicalconcierge@bvihsa.vg](mailto:medicalconcierge@bvihsa.vg) or telephone 284-440-3541

You can download our suggested quarantine itinerary:

[BVI Quarantine Itinerary 4 DAYS](#)

## **New Exclusion Zone BVI Border Control, March 2021**

[BVI Covid Protocols effective 1st October 2021](#)

From October 1<sup>st</sup>, 2021, fully vaccinated persons may enter the BVI with no requirement to fill in any portal or entry protocols online. Persons must have a negative PCR Test within 5 days of travel to the BVI, travel with proof of the negative test and proof of full vaccination, and then have a Rapid Test at the point of entry into the BVI (cost \$50).

For more information and details on obtaining Pre-registration and Travel Authorisation, please visit the BVI Government's Travel Protocols page - <https://bvi.gov.vg/travel-protocols>.  
**New Protocols for Entry to the BVI from July 12, 2021**

1. Rapid testing for **fully vaccinated** guests upon arrival in the Territory is now scheduled to commence on **Monday, 19th July, 2021**.
2. The cost of the rapid test is \$50.00. Effort is being made to allow vaccinated travellers to pay for their test on the portal, but they should be prepared to pay upon arrival if the implementation is not completed in time. Bring cash with you which will speed up this process rather than using a credit card.
3. Results from the rapid test will be available to guests before they leave the port of entry. Guests should expect test results in approximately 25-35 minutes.
4. The testing method for the rapid tests will be nasopharyngeal.
5. Fully vaccinated travellers will be free to explore the destination immediately upon completion of the RT-PCR arrival/Day 0 test without the need for quarantine.
6. In the event that a traveller tests positive, the Public Health Department will contact them to provide further instructions.

Please remember to always wear your mask in public places, sanitize hands often and maintain social distancing. Thank you.

### **June 15th 2021 Update**

On June 10, 2021, the BVI Government announced that fully vaccinated persons travelling from overseas would be required to provide an RT-PCR test or an approved rapid antigen test (cannot be a home test) within five (5) days of arrival and provide satisfactory evidence of being fully vaccinated. Cabinet further decided that a fully vaccinated person would no longer be subject to PCR testing on arrival (Day Zero) and resultantly NO quarantine time would be required save for that ordered by a Quarantine Officer as a result of their entry screening. Unvaccinated children travelling with fully vaccinated parents or guardians must have a Day 0 PCR test on arrival to the BVI, but can travel freely from Day 0 with their group.

In addition, effective June 15, 2021, Cabinet decided that partially vaccinated persons travelling from overseas would require a PCR test within (5) days of travel; provide satisfactory evidence of being partially vaccinated, and will be subject to a PCR test or rapid antigen test upon arrival in the Territory (Day Zero) and quarantined for a period of four (4) days.

In light of these decisions, Cabinet further decided that the Gateway administrative fee be reduced from \$105.00 to no more than thirty-five dollars (\$35) for fully vaccinated persons.

Hon Carvin Malone, Minister for Health and Social Development.

# May 15th 2021 Update

Effective May 15, 2021

Draft v2

TRAVELLER TYPE	FEE QUARANTINE	NOTE
Fully Vaccinated	\$105 2-days	
Fully Vaccinated (High-Risk Country)	\$175 14-days	Brazil, India
Fully Vaccinated travelling with an unvaccinated member in the travelling party	\$175 7-days	Everyone treated as unvaccinated
Partially Vaccinated	\$175 4-days	
Unvaccinated 5-17	\$105 2-days	Travelling w/fully vaccinated guardian - Treat as fully vaccinated
Unvaccinated Adult	\$175 7-days	Test on day 5
Unvaccinated High-Risk Country	\$175 14-days	
Fully Vaccinated Day Tripper	\$75 0	Test out on day 7 or pay a fine

## British Virgin Islands

### Government Information for Visitors on vessels

What you and your charter company should know

#### Vessel guests

- All travellers to the Territory must enter a quarantine period of four complete days. Remember your **Day 1** starts the following day after your

Arrival Day/Day 0

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- Once the

Arrival Day/Day 0

test has been conducted, guests may proceed to any of the approved mooring sites for the mandatory four day quarantine period.

#### Vessel restrictions

- Vessels are allowed restricted movement in the Territorial waters amongst the areas approved for quarantine mooring sites.

- The vessel, guests, the entire party and the 30 foot radius around the vessel is your "**mobile bubble**". Guests may swim and enjoy our Territory within that specified 30 foot radius of the vessel.
- Guests are restricted from landing on any sites until guests received an **Arrival Day/Day 0** negative PCR Test result.

### **Vessel Allowances**

- Vessels must be provisioned before guests arrive and board.
- Vessels can also visit the list of marine approved sites in the Territory.
- All vessels must be anchored or docked by **6:00 p.m.** daily at an approved mooring site until **5:00 a.m.** the next day.

### **Adhere to the Safety Guidelines:**

- Wear your mask or face shield
- Practice frequent handwashing with soap and water or use an alcohol-based hand sanitizer.
- Avoid unnecessary contact and maintain physical distance from others
- Protect you, your family and the entire BVI against the spread of the COVID-19 virus
- Contact the [Medical Hotline at 852-7650](tel:852-7650) if you think you are experiencing any symptoms related to COVID-19

### **BVI Government Welcome Brochure**

Check out the [BVI Government Welcome Brochure: a Comprehensive Guide](#), today to learn more about the official protocols at the BVI.

### **BVI RECOMMENDED COVID-19 INSURANCE**

Please visit [BVI Airport Authority Covid-19 Travel Insurance page](#) for more details on Covid-19 Insurance for your travel to the BVI. Please also visit [Horizon's Travel Insurance page](#) for more details on this too.

**MARCH 8, 2021 UPDATE\***To protect you, your loved ones and the people of the British Virgin Islands, the following protocols are in place for entry into the BVI, subject to change and updates. If you are visiting the BVI, here are the latest rules as published by the BVI Government as of March 8, 2021. We look forward to welcoming you aboard.

1. A PCR COVID-19 negative test will be required within five days prior to arrival for all travelers.

Once tested, we suggest you try and self-isolate or avoid crowded places just in case you contract the virus after your test, as this could potentially put you into full quarantine for 14 days in the BVI, should you test positive here.

2. Visitors will need to download the approved app at [bvi.gateway.bviaa.com](http://bvi.gateway.bviaa.com) and will be issued a **Travel Certificate within 24 – 36 hours** of uploading their negative PCR pre-flight test result.

3. **A test on arrival day (Day 0)** in the BVI and a monitoring App enables you to taxi directly from the airport and board your Horizon yacht at Nanny Cay Marina. Please note that all paperwork, boat, and chart briefings will be completed ahead of arrival where possible and supplemented with video link briefings once aboard as required.

Please call Horizon for more information. Your yacht will be fully provisioned and ready for your arrival, and you can leave the dock and go sailing immediately (provided it is not too late in the day) or you can overnight on the dock if you arrive after 5pm but cannot leave the boat. We can organize meals and drinks to be delivered to you from nearby restaurants if you wish. You do not have to wait for your Day 0 negative result to go sailing and can visit 3 approved anchorages while awaiting your result which will be received on Day 1. Your options are as follows while awaiting your Day 0 result:

4. **Once negative test results are received (Day 1)** you may then set sail to one of the numerous designated anchorages, where you will anchor or moor overnight. You may swim or snorkel off your yacht during this period, but otherwise remain aboard, but you can stretch your legs on the beaches where appropriate (contact Horizon for more details). Please note that Horizon only recommends some of the Government approved quarantine sites as **DAY TIME ANCHORAGES ONLY** unless there is little or no wind/sea swell action. Please talk to us for more details.
5. Sail between the approved 17 mooring/anchorage sites during the 4 days of quarantine

to explore some of our beauty spots, but you are not allowed to go ashore to bars/restaurants or socialize with others during this quarantine period (unless to the designated uninhabited beaches). Take the time to get in some great sailing, relax aboard with friends and family, fire up the BBQ and enjoy a sundowner.

If you are near some restaurants, they can deliver meals to your boat with payment by credit card in advance. Call Horizon for more details. WIFI is available aboard for those who cannot entirely 'get off the grid'. Please be aware that some of these approved quarantine anchorages would be untenable overnight during certain weather/sea conditions, but a quick call to Horizon will ensure we guide you to more comfortable overnight anchorages.

6. **On Day 4** visit the testing sites on either Jost Van Dyke, Anegada, Virgin Gorda or Tortola for your next test. You will be contacted by the BVI Health Authority to set up your appointment.
7. **On Day 5, a negative result** from the test taken on Day 4, enables you to sail and explore the islands freely, while remaining respectful of the social distancing and mask protocols, designed to keep everyone safe and the BVI as close to their current "Covid – Free" status as possible.

8. The BVI traveler app and the two mandatory tests and taxi fares cost a total of \$175 per person.
9. Your 'exit test' to fly out of the BVI depending on your next destination's protocols can be done at 4 different locations and there is a charge of \$70. See our Exit Test information for more details [here!](#)

[/vc\_column\_text][vc\_column\_text]We are offering the first 4 days of Quarantine on the yacht of your choice FREE in the BVI while the Q protocols apply! The offer – which is applicable to all new bookings of 14 days or longer – saves you thousands of dollars. Or we also offer 10 days for the price of 7 if you cannot stretch your sailing time, giving you 3 free days.

Yachts are required to be pre-provisioned for you and Wi-Fi units on board can be arranged so you can work remotely too. Email [res@horizonyachtcharters.com](mailto:res@horizonyachtcharters.com) for more details! And we only require a \$200 non-refundable deposit to secure the yacht of your choice!

<https://horizonyachtcharters.com/bvi/bvi-special-offers/>

\*Please note that these Updates are correct as of March 8<sup>th</sup>, 2021 and we advise you to check <https://bvi.gov.vg/> or call us on +1 877 494 8787 or +1 284 494 8787 for any changes that may have occurred after this date.[/vc\_column\_text][vc\_column\_text]**COVID -19 PROTOCOLS FOR HORIZON GUESTS TO THE BRITISH VIRGIN ISLANDS**

**DECEMBER 8<sup>th</sup>, 2020 UPDATE\***

To protect you, your loved ones & the people of the British Virgin Islands, the following protocols have been put into place, subject to change and updates. If you are visiting the BVI, here are the latest rules as published by the BVI Government on 10<sup>th</sup> November 2020, with additional information and updates added over the last 3 weeks. We look forward to welcoming you aboard.

If you are going sailing immediately after you arrive and have your negative arrival test, you will now be allowed to quarantine on your yacht at various anchorages (see [Approved Anchorages Map](#)). It will be a requirement to pre-order provisions, which Horizon will organize for you. Testing stations after completion of your full four days of quarantine will be set up at "sister islands". Testing stations are being set up at East End, West End and Road Town, Tortola, as well Spanish Town and Gun Creek, North Sound, Virgin Gorda, Jost Van Dyke and Anegada. Additional stations are also expected to be announced meaning as little interruption to your sailing itinerary as possible. Please see our [BVI Covid-19 page](#) on our website for more details as they unfold. Please note that up to Jan 21<sup>st</sup>, 2021, you may ONLY arrive at Terrance B Lettsome International Airport on Beef Island, Tortola (EIS). Sea ports and ferry services from St Thomas will not resume until Jan 21. If you fly into St Thomas (STT), we recommend [VI Airlink](#) to fly you over to EIS.

1. A PCR COVID-19 negative test will be required within five days prior to arrival for all travelers.
2. Visitors will need to download the approved app at [bvi.gateway.bviaa.com](http://bvi.gateway.bviaa.com) and will be issued a Travel Certificate within 24 – 36 hours of uploading their negative PCR pre-flight test result.

3. A test on arrival day (Day 0) in the BVI and a monitoring App enables you to taxi directly from the airport and board your Horizon yacht at Nanny Cay Marina. You will overnight aboard your yacht in the marina (remaining aboard at all times), awaiting your arrival negative PCR test. Once received (Day 1) you may set sail to one of numerous designated anchorages, where you will anchor or moor overnight. You may swim or snorkel off your yacht during this period, but otherwise remain aboard. Days 2-4, you may set sail for the remainder of your quarantine period to approved safe haven mooring and anchorage sites. Please note that all paperwork, boat and chart briefings will be completed ahead of arrival where possible and supplemented with video link briefings once aboard as required. Please call Horizon for more information.
4. Sail between approved mooring/anchorage sites during the 4 days of quarantine to explore some of our beauty spots, but you are not allowed to go ashore or socialize with others during this quarantine period. Take the time to get in some great sailing, relax aboard with friends and family, fire up the BBQ and enjoy a sundowner. WIFI is available aboard for those who cannot entirely 'get off the grid'.
5. On Day 5, a negative result from the test taken on Day 4, enables you to sail and explore the islands freely, while remaining respectful of the social distancing and mask protocols, designed to keep everyone safe and the BVI as close to their current "Covid – Free" status as possible.
6. The BVI traveler app and the two mandatory tests cost a total of \$175 per person.
7. If you require an 'exit test' to fly out of the BVI, due to your next destinations protocols, there is a charge of \$70.

We are offering the first 4 days of Quarantine on the yacht of your choice FREE in the BVI while the Q protocols apply! The offer - which is applicable to all new bookings of 14 days or longer - saves you thousands of dollars. Or we also offer 10 days for the price of 7 if you cannot stretch your sailing time, giving you 3 free days. Yachts are required to be pre-provisioned for you and Wi-Fi units on board can be arranged so you can work remotely too. Email [res@horizonyachtcharters.com](mailto:res@horizonyachtcharters.com) for more details! And we only require a \$200 non-refundable deposit to secure the yacht of your choice!

BVI special offers > <https://horizonyachtcharters.com/bvi/bvi-special-offers/>

Full Statement by the Premier > <https://bvi.gov.vg/media-centre/remarks-premier-and-minister-finance-honourable-andrew-fahie-phase-iii-reopening>

Full Statement by the Minister for Health > <https://bvi.gov.vg/media-centre/statement-minister-health-and-social-development-honourable-carvin-malone-tuesday-10th> .

\* Subject to change and updates

## **COVID -19 PROTOCOLS FOR HORIZON GUESTS TO THE BRITISH VIRGIN ISLANDS\***

### **NOVEMBER 10<sup>TH</sup>, 2020 BVI GOVERNMENT ANNOUNCEMENT**

To protect you, your loved ones & the people of the British Virgin Islands, the following protocols have been put into place, subject to change and updates. If you are visiting the BVI, here are the latest rules as published by the BVI Government on 10<sup>th</sup> November 2020, with

additional information specific to Horizon guests. We look forward to welcoming you aboard.

If you are going sailing immediately after you arrive, you will now be allowed to quarantine on your yacht at various anchorages to be announced. It will be a requirement to pre-order provisions, which Horizon will organize for you. Testing stations for your 4<sup>th</sup> day test will be set up at “sister islands”. Testing stations are anticipated at East End, West End and Road Town, Tortola, as well Spanish Town and Gun Creek, North Sound, Virgin Gorda, Jost Van Dyke and Anegada. Additional stations are also expected to be announced meaning as little interruption to your sailing itinerary as possible.

1. A PCR COVID-19 negative test will be required within five days prior to arrival for all travelers from low risk countries; and within three days prior to arrival for all travelers from medium and high-risk countries. List of countries to be advised shortly.
2. Visitors will need to download the approved app at [bvigateway.bviaa.com](http://bvigateway.bviaa.com) and will be issued a Travel Certificate within 24 – 36 hours of uploading their negative PCR pre-flight test result.
3. A test on arrival in the BVI and a monitoring bracelet enables you to taxi directly from the airport and board your Horizon yacht at Nanny Cay Marina. Depending on your arrival time, you will either overnight aboard your yacht in the marina (remaining aboard at all times), or set sail to a designated anchorage, where you will anchor or moor until your negative test result (from the arrival test) is received. Anticipate results in 12-24 hours. You may swim or snorkel off your yacht during this period, but otherwise remain aboard. Once the negative result is received, you may set sail for the remainder of the 4-day quarantine period to approved safe haven mooring and anchorage sites. Please note that all paperwork, boat and chart briefings will be completed ahead of arrival where possible and supplemented with video link briefings once aboard as required. Please call Horizon for more information.
4. Sail between approved mooring/anchorage sites during the 4 days of quarantine to explore some of our beauty spots, but you are not allowed to go ashore or socialize with others during this quarantine period. Take the time to get in some great sailing, relax aboard with friends and family, fire up the BBQ and enjoy a sundowner. WIFI is available aboard for those who cannot entirely ‘get off the grid’.
5. A negative result from the test taken on day 4, enables you to sail and explore the islands freely, while remaining respectful of the social distancing and mask protocols, designed to keep everyone safe and the BVI as close to their current “Covid – Free” status as possible.
6. The BVI traveler app, bracelet and the two mandatory tests cost a total of \$175 per person. (There is a \$125 charge if the bracelet is returned damaged).
7. If you require an ‘exit test’ to fly out of the BVI, due to your next destinations protocols, there is a charge of \$70.

We are offering the first 4 days of Quarantine on the yacht of your choice FREE in the BVI while the Q protocols apply! The offer - which is applicable to all new bookings of 14 days or longer - saves you thousands of dollars. Yachts are required to be pre-provisioned for you and Wi-Fi units on board can be arranged so you can work remotely too. Email [res@horizonyachtcharters.com](mailto:res@horizonyachtcharters.com) for more details! And we only require a \$200 non-refundable deposit to secure the yacht of your choice!

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Full Statement by the Minister for Health > <https://bvi.gov.vg/media-centre/statement-minister-health-and-social-development-honourable-carvin-malone-tuesday-10th> .

**\* Subject to change and updates**

**Update on the COVID-19 situation in the BVI as of October 27<sup>th</sup>, 2020**

Yesterday evening, the BVI Government announced its travel protocols for international visitors entering the BVI after December 1<sup>st</sup>, 2020. Further information on these travel protocols, including the Premier's statement, can be found at <http://www.bvi.gov.vg/covid-19>. However, since the announcement, we have learned that the Government are working on another set of protocols for the marine/charter industry. We do not have an announcement date for this as yet, but will keep you informed as soon as we learn more. Thank you for your continued support and patience during these difficult times. We hope that you all remain well and safe, and we can't wait to welcome you back to our beautiful islands.

**Update on the COVID-19 situation in the BVI as of September 22<sup>st</sup>, 2020**

We are delighted to advise that the BVI is opening its borders to international visitors on 1<sup>st</sup> December 2020! Further information on protocols to follow soon!

**Update on the COVID-19 situation in the BVI as of September 1<sup>st</sup>, 2020**

Further to our press release from April 20<sup>th</sup>, 2020, we are updating you on the pandemic with regard to Horizon Yacht Charters in the British Virgin Islands. At that time, the Government of the BVI suggested that our

borders will remain closed to tourists and visitors until September 1<sup>st</sup>, 2020.

As this is the height of hurricane season and Horizon is usually closed at that time anyway,

we have decided not to reopen our charter operation until November 1<sup>st</sup>, 2020.

As it is now September, we are unable to give you a definitive response to the question "when will the BVI be reopening its borders to tourists and visitors"?

The Government has made no announcements, and in fact we are under strict curfew orders from 1pm to 5am daily until mid-September due to a spike in Covid-19 cases in the territory. Horizon in the BVI is still hoping to open up our doors again in November, but truthfully, we have no idea if this will now be a possibility due to the current situation.

We are still taking bookings and just requesting a \$200 non-refundable deposit as outlined below (which is our admin fee for cancellations) so that you can reserve your sailing time and yacht of your choice, and when we know more about how tourists will be allowed back into the territory, we will then contact clients to discuss further payments towards their charters. Until then, you can reserve your November, December 2020 and 2021 charter practically risk-free with Horizon.

If you already have a charter booked for November or December 2020, and you would prefer to move your booking to a future date, we are happy to accommodate you. Please email us on [res@horizonyachtcharters.com](mailto:res@horizonyachtcharters.com) – our phones are only manned intermittently due to our current curfew and stay at home orders, so email is definitely the best method to reach us at this time as we are working remotely from home.

We can't wait to welcome you back to our beautiful islands to enjoy some much-needed vacation time. Until then, we hope you all stay safe and well.

### **Update on the COVID-19 situation in the BVI as of April 20<sup>th</sup>, 2020**

Further to our press release from April 6th, 2020, we are updating you on the pandemic with regard to Horizon Yacht Charters in the British Virgin Islands. As we neared the end of our two-week complete 24/7 Curfew, it came to light that a fourth COVID-19 case was identified, and unfortunately the patient succumbed to her illness. Our condolences go out to her family and friends. This has resulted in the BVI Government extending our 24/7 Curfew until Saturday, April 25<sup>th</sup> while they continue contact-tracing and containment. We are still working remotely from our homes, albeit with limited access.

The Government of the BVI also suggested that our borders will remain closed to tourists and visitors until September 1<sup>st</sup>, 2020.

As this is the height of hurricane season and Horizon is usually closed at that time anyway, we have decided not to reopen our charter operation until November 1<sup>st</sup>, 2020.

If you have a charter booked up to November 1<sup>st</sup>, 2020, here's what we can do to assist you:

- If your charter falls within our 90 days cancellation period (which will be up to July 20<sup>th</sup> as from today's date April 20<sup>th</sup>)

**, all monies paid are non-refundable** and we will extend the period allowed for **rescheduling for up to one year from your charter start date**. The terms and conditions highlighted below will still apply (scroll down to see our March 18<sup>th</sup> policy statement)

- **If your charter is outside our 90 days cancellation period**, you have the option to cancel your charter and receive a full refund, less our \$200 administration fee
- If you would like to make a new charter booking after November 1<sup>st</sup>, 2020

then we are just requesting the non-refundable \$200 administration fee at this time, so you can secure the yacht of your choice in anticipation of travel opening up again. The balance of the deposit will be due when world events unfold, and we know that we can travel and sail once again.

We sincerely hope that each and everyone one of you remains safe and well, and we will continue to update you on the COVID-19 latest regarding our company in the BVI. Thank you for your continued support, understanding, and patience as we work through these difficult times.

### **Update on the COVID-19 situation as of April 6<sup>th</sup>, 2020**

Further to our press release from March 25, 2020, we are updating you on the pandemic with regard to Horizon Yacht Charters in the British Virgin Islands. The Government of the BVI just announced today that we still only have 3 cases of Covid-19 in the BVI. Our complete lockdown and self-isolation to our homes has been extended to April 19<sup>th</sup>, 2020. No-one is allowed out of their homes, unless in an emergency. During this time, we will endeavour to assist you with your future charters remotely ... but we are suffering extremely slow internet service with the increased traffic from home schooling and remote workers, so please do bear with us. We will be monitoring [res@horizonyachtcharters.com](mailto:res@horizonyachtcharters.com) as usual. We continue to hope you stay safe and please stay home to prevent the spread of this virus.

### **Update on the COVID-19 situation as of March 25th, 2020**

Further to our press release from March 18, 2020, we are updating you on this situation with regard to Horizon Yacht Charters in the British Virgin Islands.

As of Monday, March 23rd, 2020 the Government of the BVI has closed all borders and no-one at all can enter the BVI. As of writing this, the Premier has announced today that there are two confirmed cases of COVID-19 in our country, and we will be going into total lockdown from Friday evening until April 2nd at which point there will be a review.

To this end, we are closing our office down completely at Nanny Cay Marina to allow all our staff to self-isolate and stay safe. A few staff members will be working remotely during this time, and [res@horizonyachtcharters.com](mailto:res@horizonyachtcharters.com) will be manned for a couple of hours daily. We encourage you to defer your questions and emails as we self-isolate so that we can adjust to this new norm. Christalen and Courtney, our amazing charter coordinators, will do their best to try and assist you from their homes, but if your query can wait, this would be much appreciated.

Please refer to our policy below, and we are trying our best to reschedule charters where we can. In the meantime, we hope that you insured your travel and encourage you to talk to your insurers about your options. We thank you very much for your continued support during these very difficult times, and we hope you and your families stay safe.

### **Update on the COVID-19 situation as of March 18, 2020**

We, at Horizon Yacht Charters here in the British Virgins Islands, understand how important your upcoming vacation is to you and your group. In these uncertain travel times, we know you will have questions and we hope to be able to provide you with some reassurances if you are holding reservations with us already, or would like to come and sail our beautiful waters.

We work with the very well-renowned **Trip Cancellation Insurance company World Nomads**, and we strongly encourage you to protect your holiday investment by insuring your vacation. Please find out more by visiting our [Travel Insurance Page](#).

**To remind you of our Cancellation Policy;** any charters outside of 90 days prior to arrival date can be cancelled and refunded with only a \$200 admin fee retained. Any charter deposits and balances you have paid within the 90 days' timeframe are Non-Refundable as per our Charter Contract terms and conditions. The good news is, the British Virgin Islands is still deemed to be at low risk for travel health concerns. The Government of the British Virgin Islands is taking very proactive measures to ensure our small territory is screened to

the highest level – you can find out more on what arrangements are in place by visiting the Government’s website at: <https://bvi.gov.vg/>

**At Horizon, we are also taking extra precautionary measures** in further training of our staff, sanitizing our yachts and ensuring standards of hygiene are kept to the maximum levels, as well as working with our local Environmental Health Department for the best sanitization methods to adopt. Each yacht is meticulously cleaned and sanitized after each charter. It is commonly surmised by the medical and scientific professions that viruses on surfaces breakdown in warmer climates much faster than in colder climates. Horizon always instigates a minimum 24-hour turnaround period between each charter, unlike most other companies that have a “same day” turnaround policy.

**What if you have paid your deposit but not paid your balance due** and your charter is starting within 90 days? If you are still unsure about whether you want to make the choice to travel to the BVI or not, Horizon is waiving the balance due rule of 45 days prior to start date for charters commencing up to May 1<sup>st</sup>, 2020. Instead, we are requiring that you pay the balance due only 14 days prior to your charter start date, giving you the flexibility to leave your choice until nearer the time of your charter start. If you decide not to travel, your deposit will be non-refundable.

**What if you would like to book a charter for later in the year?** As previously mentioned, charters outside of the 90 days’ timeframe are fully refundable (apart from the admin fee) so you can book with confidence, and if you also insure your vacation by using [World Nomads Travel Insurance](#) you will have the peace of mind that your vacation is covered even within the Cancellation period (please read the Policy wording carefully as each individual’s needs/terms vary). In addition, for new bookings made up to April 15<sup>th</sup>, 2020, Horizon is reducing its deposit requirements to just 25% of the charter fee to hold the yacht of your choice. The remaining 25% will be due 90 days prior to start date, and the balance will be due 45 days prior to arrival for all charters starting after May 1<sup>st</sup>, 2020.

**If your charter becomes affected by travel restrictions,** please consult your Trip Cancellation Insurance provider and airline representatives to enquire about your options. We cannot stress enough that Trip Cancellation Insurance should be taken for all future vacations to avoid financial distress. Please [contact us](#) if you do not have insurance as we hope we can reschedule your charter to a later date, depending on availability. The BVI is being placed under a non-essential travel ban as from March 19<sup>th</sup>, 2020.